GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:1614
ANSWERED ON:21.07.2014
IMPROVEMENT IN QUALITY OF TELECOM SERVICES
Rai Shri Prem Das

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the Operational Status of Community Information Centres (CICs) in the country including at various blocks in the North-East Region including Sikkim, State-wise;

(b) whether the Government has made as assessment of the outcome of the project vis-Ã -vis its objectives;

(c) the details of list of services provided and proposed to be provided, through CICs in the country;

(d) whether the utilization of CICs has been sub-optimal and if so, the details thereof; and

(e) the steps taken by the Government to improve utilization and quality of services rendered through CICs in the country?

Answer

MINISTER FOR COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI RAVI SHANKAR PRASAD)

(a): CIC Projects have been closed in 2009. However, the infrastructure under these projects has been merged under Common Service Centres scheme in the respective State Governments except in Assam, where a Court case is sub-judice.

(b): No specific assessment was undertaken by the Department. Most of the States including NE States have merged the infrastructure under the CIC project with the Common Service Centres in their States.

(c), (d) and (e): Do not arise.